



## VOLUNTEER DRIVER

**GOAL:** Transport clients to specified medical or personal appointments, or to complete an errand, using your insured vehicle. Client rides will be requested through the office and volunteers will be contacted with requests that fit their availability and geographic preference.

### Duties and Responsibilities:

- Drive client(s) to and from appointment or errand. In some cases, assistance will need to be provided during the errand as well (e.g. helping to get items from a store shelf).
- Provide light passenger assistance as needed/requested, such as offering an arm for stability.
- Fold and stow assistive devices, such as walkers. Volunteers will not be asked to transport clients using wheelchairs.
- Report any concerns about client's health and safety to Senior Services Director.
- Report volunteer hours on a monthly basis.
- Read monthly volunteer e-newsletter and email updates to keep up on current news.
- Adhere to Help At Your Door policies regarding appropriate boundaries and activities.
- Provide a minimum of two weeks' notice before ending the volunteer role.

### Requirements:

- Completion of volunteer application, volunteer driver matching sheet, criminal background check, and driver's record check.
- Hold a valid MN driver's license and proof of motor vehicle insurance with adequate coverage.
- Completion of in-person interview with Volunteer Manager.
- Completion of orientation/basic training.
- Commitment to providing at least 2 rides monthly for a minimum of six months. Weekday drivers are highest need, but evening/weekend drivers may also be utilized.
- Ability to listen and relate to older people in a warm, friendly and non-judgmental manner.
- Punctuality and the ability to work cooperatively with others.
- Interest in Help At Your Door's mission of helping seniors remain at home.
- Volunteers must be at least 18 years of age.
- Use of own personal vehicle, in good repair.

**Reports To:** Volunteer Manager

### For More Information Contact:

Help At Your Door  
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